

STANDARD, TWO-DAY RUSH, OR LIGHTNING FAST!

MONEY-BACK SERVICES.

When you hire SwiftWings Express, you are choosing access to a committed team of civil process professionals who are available 24/7. To get started or have any other questions, contact us today by calling (828) 582-0679 or clicking a

FAST TRACK QUOTE BUTTON

Our 30-county service area offers Standard, Two-Day Rush, Lightning-Fast same-day services, and Drop-in Flat Rates with up to three attempts.

- **STANDARD FLAT RATE SERVICE.** An Affordable Process Service. The first attempt is performed quickly (time permitting) but no later than the fourth day. The last two attempts are performed rapidly (time permitting) but no later than once every four days (completion can occur on the first attempt or take up to 2 weeks). Process Service That Is Prompt, Diligent, Affordable, And Accurate.
- **TWO-DAY-RUSH FLAT RATE.** A Faster Process Service. The first attempt is performed quickly (time permitting) but no later than the second day. The last two attempts are performed as soon as possible but no later than once every two days (completion can occur on the first attempt or take up to 9 days). At SwiftWings Express, we take our *private* service of service very seriously.
- **LIGHTNING-FAST SAME-DAY FLAT RATE.** Our Fastest Process Service. The first attempt can occur that day if your service documents and fee are in by 7 a.m. We then make daily attempts for the remaining two attempts (completion can appear on the first attempt on the first day or take up to three days total). The Post Office, UPS, or FedEx cannot possibly provide process services such as Our Lightning-Fast Same-Day Flat Rate on the same day. But We Can!

OUR TERMS AND CONDITIONS

1. THREE “GOOD FAITH” DROP-IN ATTEMPTS FOR STANDARD FLAT RATE, TWO-DAY RUSH FLAT RATE, OR LIGHTNING-FAST SAME-DAY FLAT RATE SERVICES. A notarized affidavit of service for each defendant is issued upon completion of each service, served or non-served. Defective affidavits will be replaced within 30 days if we are informed. **Otherwise, the cost may be \$30 to prepare another notarized replacement.**

2. RESIDENTIAL SERVICES. An attempt to serve your targeted primary defendant is made first. Suppose the primary defendant is not or will not make himself available; In that case, we will “substitute service” and leave the legal documents “with someone of suitable age and discretion” residing at his home or abode. **Suppose personal service to the targeted primary defendant is absolutely required for your case, and we must return to continue attempting to serve only the primary defendant on the second and third attempts. In this case, an additional surcharge of \$79 may apply.**

3. PREPAID SERVICES. If you submit your service documents by email, we will email back an electronic pay link to prepay our service fee by credit or debit card. If you prefer not to pre-pay with a credit or debit card, please mail your entire service packet to our mailing address with a check or money order via Regular US Mail or US Mail Priority Express, FedEx, or UPS. **Please make your check or money order payable to Ramon Rodriguez.**

4. LONG DISTANCE SERVICE ROUTES. **We operate by routes and do not deliver just one legal document (s) to just one person, address, or city.** All service jobs are organized and bundled for delivery runs. These service routes run continuously through many towns and counties in a big zig-zagging circle, from the beginning (HOME OFFICE) to the end (HOME OFFICE). Incoming New jobs or unserved job orders from previous service routes determine the chronological sequence or direction for the next service route.

5. COMMERCIAL SERVICES. Commercial services are usually combined with residential service routes because residential deliveries make up much of our delivery business. **Commercial deliveries are delivered ONLY on Mondays or Fridays** during regular business hours, 8 am-6 pm, and only in conjunction with a weekend residential service run. Suppose commercial service to Registered Agents takes place at their residential address. In that case, Residential Service Rules apply and are conducted 7 days a week after 7 am but before 10 PM on weekdays and/or weekends, including Saturdays, Sundays, and holidays (unless you, our client, inform us not to serve on a Sunday or Holiday).

6. CUSTOM DELIVERY. WHEN A SERVICE ROUTE IS NOT CONDUCIVE FOR YOU LEGAL DOCUMENT AND CANNOT BE USED TO SERVE A RESIDENTIAL OR COMMERCIAL DEFENDANT FOR WHATEVER REASON (see line 4 service routes above), you will need to pay a higher fee for accommodation due to the defendant’s or agent’s particular circumstance, you can then create your service route at a **STANDARD FLAT RATE OF \$249 within the 30 county service area LISTED BELOW OR \$499 STANDARD FLAT RATE FOR THE NC 100 COUNTY SERVICE AREA.** Accommodations are listed below.

- a) REMOTE OR EXTREME AREAS such as the Mountainous areas of NC and VA or areas that border the state lines of Virginia, Tennessee, and Georgia; the Dismal Swamp and Outer Banks areas of NC, or the coastal areas of SC, NC, and VA.
- b) Military Installations, Correctional institutions, Airport Terminals, or anywhere else where a special pass, permit, electronic key, or entrance code is required to gain entrance to a secured or sensitive area (this may also include influential gated residential communities when the process server cannot gain entrance with their Process Server Credentials).
- c) Making an appointment with your target: If the only way to deliver service is by calling your target at a telephone number you provide, we will attempt to secure an appointment for a specific time and date for the convenience of the client, defendant, deponent, or respondent. The service will be discontinued if no one answers after more than five attempted calls.
- d) Law Enforcement Officers must be contacted through their dispatch and then call the process server to set up a time and date for service.
- e) Workplace Delivery to an employee in a workplace environment in which permission must be requested and granted by their immediate management or human resources to serve the employee on or off the premises.
- f) Other possible accommodations or situations not yet named.

Accommodations or situations like these and other similar accommodations or situations take the momentum out of our carefully programmed Service Routes to the detriment of other clients. Service Routes Sometimes have many stops in cities, counties, or states. Time Stops on the road are critical, and we cannot handle a situation that needs custom delivery (such as the above CUSTOM DELIVERY examples) unless you create your service route at a **\$249 STANDARD FLAT RATE FOR THE 30 COUNTY SERVICE AREA (SEE COUNTIES LISTED BELOW) OR \$499 STANDARD FLAT RATE FOR THE NC 100 COUNTY SERVICE AREA**

Fine print for Miscellaneous stuff:

- ✓ All services are subject to availability and our terms of service.
- ✓ Service delays are rare, but when they occur are beyond our control.
- ✓ We reserve the right to set or modify our delivery times, which happens occasionally when someone unexpectedly places a LIGHTNING-FAST SAME-DAY with payment request before 7 a.m. on the morning of the service run for that day, *thereby pre-empting our service route (for more on service routes, see line 4)*.
- ✓ Our fee for exceptional services is per defendant, address, and lawsuit. Results are not guaranteed only performance.
- ✓ 100% satisfaction is guaranteed with our performance, or we will cheerfully return your fee.
- ✓ Your prepaid fee will not be refunded for any reason if you withdraw or cancel your prepaid job order after submission, as we do not offer a “free or standby” service of process.
- ✓ Legal Service Document Submissions without our Request for Service form or your letter of instructions are not accepted.

- ✓ Please click FAST TRACK QUOTE for your service request form. You can use it to address all the information we need in your letter of instructions or fill it in and enclose it with your documents for your FAST TRACK QUOTE.

30-COUNTY SERVICE AREA

Alexander	Lincoln
Alleghany	Madison
Ashe	McDowell
Avery	Mecklenburg
Buncombe	Mitchell
Burke	Rutherford
Cabarrus	Polk
Caldwell	Rowan
Catawba	Surry
Cleveland	Swain
Davie	Union
Gaston	Yadkin
Haywood	Yancey
Henderson	Watauga
Iredell	Wilkes